Welcome to Marine Corps Air Station Cherry Point's Education Office Survey!

Thank you for taking the time to complete this important survey. The results will tell us how we can better serve you in reaching your education and career goals.

We are particularly interested in what programs you would like to see offered aboard the installation. Your participation in the survey is anonymous and your responses will be kept completely confidential. You should be able to complete the survey within 5 minutes. You may end the survey at any time without penalty.

Please read each question carefully and click on the answer that best aligns with your personal belief or experience.

1. Which one of the following categories best describes your status?

○ E1-E5

○ E6-E9

○ W1-W5

○ O1-O3

○ O4-O6

○ Spouse

○ Civilian/DoD Employee

○ Retiree

Other (please specify)

[   ]

2. Please indicate how satisfied you are with the various aspects of the Education Center staff:

	Satisfied	Neutral	Dissatisfied	N/A
Professionalism	○	○	○	○
Knowledge of programs and services	○	○	○	○
Staffing Levels (enough staff)	○	○	○	○
Hours of operation	○	○	○	○
Education Counseling	○	○	○	○

Other (please specify)

[   ]

3. What is your biggest obstacle in meeting your educational needs/goals?

○ Lack of motivation and interest

○ Lack of time due to military or personal commitments

○ Lack of financial support

○ Lack of command or program support

○ Limited program/service offerings

○ None - No educational needs/goals

Other (please specify)

4. Which ONE of the following delivery formats best meets your educational needs?

○ Classroom Courses

○ Online Courses

○ Independent Study CD-ROM

○ Independent Study Video Courses

○ Video/Teleconference Courses

○ Not Applicable-No Educational Needs

Other (please specify)

5. What other schools/programs would you like to see offered aboard the installation?

6. Where do you go to obtain information about education and career opportunities?

- ☐ Education Center
- ☐ Library
- ☐ MCCS Website
- ☐ USMC Official Website
- ☐ Chain of Command, such as formations, briefings
- ☐ Unit Official Bulletin Board
- ☐ Installation Newspaper
- ☐ Posted Flyer/Bulletin Boards
- ☐ Email Message
- ☐ Local Commercial Newspapers/Radio/Television
- ☐ Brochures
- ☐ Spouse

Other (please specify)

7. Please indicate how satisfied you are with the following aspects of Deployed/Afloat Education Programs

	Satisfied	Neutral	Dissatisfied	N/A
Pre-Deployment information regarding education opportunities while deployed	○	○	○	○
Tuition Assistance processing (pre and during deployment)	○	○	○	○
Course enrollment process (including obtaining books/materials)	○	○	○	○
Effectiveness of instructors	○	○	○	○

Other (please specify)

8. Please indicate how satisfied you are with the following aspects of the National Testing Center (Craven Community College and the Education Office Testing Center):

	N/A	Dissatisfied	Neutral	Satisfied
Schedule of examinations	○	○	○	○
Testing administrators	○	○	○	○
Test preparation counseling and resources	○	○	○	○
Testing computer lab cleanliness and furnishings	○	○	○	○

Other (please specify)

[text box]

9. Education Center Facilities, Equipment, and Resources

	N/A	Dissatisfied	Neutral	Satisfied
Upkeep/Maintenance of exterior building and grounds	○	○	○	○
Upkeep/Maintenance of general operations and utilities (a/c, lights, restrooms, etc.)	○	○	○	○
Safety & Cleanliness	○	○	○	○
Location	○	○	○	○
Audio/visual equipment availability	○	○	○	○
Maintenance of equipment	○	○	○	○
Classrooms and furnishings	○	○	○	○
Availability of WiFi	○	○	○	○